

Barback

Summary/Objective

This position is responsible for cleaning the bars, preparing garnishes, ensuring the bars are stocked (napkins, straws, glassware, etc), and taking on any other duties to ensure that the bar operates smoothly. The position is also responsible for assisting in building setup and basic maintenance, cleaning and repairs.

Bartender

Summary/Objective

This position plays a major role in a guest's dinner and/or bar experience. Customer service is what keeps customers coming back and the role of a bartender is essential to the success of this organization. A bartender must be friendly, outgoing and possess good communication skills. A bartender should be organized and able to think and act quickly and effectively while retaining self-composure.

Cook

Summary/Objective

The cook is responsible for preparing and/or directing the preparation of food to be served, complying with all applicable sanitation, health and personal hygiene standards and following established food production programs and procedures. The cook is responsible for appropriate use of facility supplies and equipment to minimize loss, waste and fraud.

Dishwasher

Summary/Objective

The dishwasher is responsible for maintaining cleanliness and sanitation standards for glassware, tableware, cooking utensils, etc., using machine and manual cleaning methods. This position also ensures the dishwashing area is maintained as a clean, safe and sanitary facility.

Hostess

Summary/Objective

This position is responsible for greeting guests at the door. The host/hostess seats and presents clean menus to guests in a friendly, professional and quick manner. The host/hostess also ensures that the server has greeted the guest who sits in their section. This role is also responsible for answering the phones, taking reservations for front of house, answering customer questions, taking and packaging carry-out orders, and ensuring that the entrance is clean and safe at all times.

Party/ Banquet Server and Busser

Summary/Objective

Party Server – This role acts as the server/host of each private event and the point of contact for the party host. Responsibilities *(but are not limited to)* include room setup/breakdown, serving of food, clearing and cleaning of food and plates, and overseeing the guests' needs are met during the event from start to finish.

Busser – This role acts as an assistant to the servers in keeping guests happy while they eat/drink at 115 Bourbon Street. Responsibilities include *(but are not limited to)* clearing/cleaning tables, keeping carry out items stocked, following servers with trays to ensure the food is served together and as quickly as possible, ensuring that the floors in the restaurant/sport bar/beer garden/ kitchen are kept dry and clear of all debris.

Security

Summary/Objective

Security guards serve as the first contact guests have at 115 Bourbon Street when entering the venue. The role includes verifying identification, maintaining a pleasant and non-threatening environment for all patrons, intervening in disputes when necessary, and ultimately ensuring the safety and comfort of all patrons throughout the establishment. This position performs periodic security inspections inside and outside of the building to ensure that the premises is secure at all times, including the opening and closing of the venue at the end of the night.

Front of the House Server

Summary/Objective

This position plays a major role in a guest's lunch/dinner or bar experience. Sell and serve food and drinks in a professional manner.